

American Trade Hotel's Commitment to our Guests During COVID-19



Check-In – Registration

Online registration will be required requesting all necessary information before arrival. Upon arrival guests expedite process will require only to retrieve key.

Travelers and team members should expect a health - temperature screening. In the event of flu like symptoms measures required by the Health Ministry of the Republic of Panama will be followed.

All team members will be required to wear masks.

Hand sanitizers will be placed at reception, restaurant, hotel common areas and all guest rooms.



Hotel Dining Experience

Food service will be available in the room without extra charge. Guests who wish to take their meals in the restaurant can do so taking into consideration the required distance between tables and chairs.

Hotel staff will also be assigned to hand sanitizing stations at the entrance of our dining areas to assist guests with its use.



Sanitation and Cleaning

Hygiene and sanitation have always been a priority in our hotel. Today we have enhanced these measures to comply and tend to the needs that arise with Covid 19 thus providing with the optimal available products and protocols.

Cleaning of all areas have been reinforced. Special attention is given to high traffic areas, handrails, elevators, doors and surfaces throughout the hotel.

We implemented the use of products regularly required in health institutions.



Team Member Training

Increasing team members training to reinforce frequent handwashing and strongly encourage staff to avoid hand contact with guests ongoing constantly. Team members will also be asked to report guests who present flu like symptoms (coughing, sneezing, runny nose, etc.). All team members will be required to wear masks.